



The community's go-to for supporting and empowering change.

Make a meaningful difference for our survivors and the communities we serve!

For more than 50 years, HelpLine has provided compassionate support to individuals and families throughout our communities through 24/7 crisis intervention, resource navigation, prevention education, advocacy services, and volunteer programs. Every day, our team helps people navigate some of life's most difficult moments.

We're looking for a compassionate, organized, and community-focused **Sexual Assault Response Network (SARN) Advocate & Outreach Coordinator** to provide trauma-informed advocacy to survivors while building community partnerships and expanding access to SARN services across our five-county service region.

This full-time, hybrid-eligible position is primarily based in Delaware with regular travel throughout Delaware, Morrow, Crawford, Wyandot, and Union counties.

What You'll Do

As our **SARN Advocate & Outreach Coordinator**, you'll play an important role in supporting survivors and increasing access to sexual assault advocacy services by:

- + Providing short- and long-term advocacy to survivors of sexual violence by phone and in person, including crisis intervention and emotional support.
- + Supporting survivors as they navigate criminal justice, housing, economic, and other community systems and resources.
- + Participating in daytime on-call advocacy response and sharing limited evening and weekend administrative support responsibilities with the SARN team.
- + Building collaborative relationships with service providers, community organizations, businesses, and other regional partners.
- + Participating in Sexual Assault Response Team (SART) meetings and other community initiatives focused on comprehensive survivor support.
- + Developing and leading survivor-focused workshops and facilitating peer-led survivor support groups.
- + Supporting the recruitment, training, and supervision of volunteer advocates.
- + Developing and implementing outreach strategies that increase awareness of sexual assault and SARN services.
- + Attending and hosting community outreach events throughout the five-county service region.
- + Ensuring advocacy and outreach services are delivered through a trauma-informed, victim-centered, and inclusive approach.

What We're Looking For

The ideal candidate is compassionate, dependable, and comfortable balancing direct survivor advocacy with community outreach and relationship building.

Required Qualifications:

- + Highschool diploma or equivalent.
- + At least two years of work, internship, or volunteer experience in mental health, human services, advocacy, or a related field.
- + Must be at least 21 years of age to participate in on-call advocacy response.
- + Strong organizational and technology skills.
- + Excellent interpersonal communication, community networking, and public speaking skills.
- + Cultural humility and the ability to work sensitively and respectfully with survivors and individuals from diverse communities and backgrounds.
- + Ability to work independently while collaborating effectively with a team and community partners.



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- + Flexibility to participate in occasional evening and weekend responsibilities.
- + Valid driver's license, reliable transportation, and an acceptable driving record.
- + Ability to successfully complete required BCI and FBI background checks.

Additional Experience We'd Like to See:

- + Associate degree in mental health, human services, or a related field with at least one year of relevant work, internship, or volunteer experience.
- + Bachelor's degree in social work, mental health, human services, or a related field with relevant work, internship, or volunteer experience.
- + Registered Advocate (RA) or other relevant advocacy credentials.
- + Experience providing direct services to survivors of sexual violence, including sexual assault, stalking, or relationship violence.
- + Experience providing inclusive and culturally responsive survivor services.
- + Completion of the 40-hour training required for Ohio rape crisis center advocates.

Why Join HelpLine?

When you join HelpLine, you're joining a respected nonprofit organization with a long history of serving the community while investing in its employees. We believe in creating a workplace that supports professional growth, personal well-being, and meaningful work.

Our Total Rewards Include:

- + Competitive pay.
- + Medical, dental, life, and long-term disability insurance.
- + Employee Assistance Program (EAP).
- + Simple IRA with a 2% employer contribution (no employee match required and immediate vesting).
- + Optional voluntary benefits.
- + Paid vacation and sick time.
- + Mileage reimbursement for approved business travel.
- + Professional development and growth opportunities.

About HelpLine

HelpLine is the region's comprehensive 24/7 resource for crisis intervention, information and referral, prevention education, advocacy, and community support. We work every day to strengthen emotional health and wellness by connecting individuals with the services, education, and resources they need to thrive.

Our team proudly services communities across eight counties through compassionate service, trusted partnerships, and a commitment to improving lives.

HelpLine provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, religion, age, sex, sexual orientation, disability status, gender identity or any other characteristic protected by federal, state or local laws.