

Honoring Sue Hanson, HelpLine Executive Director

We'd like to express our sincerest appreciation for the extraordinary leadership of HelpLine Executive Director Sue Hanson who will retire in early 2025. Sue has been a pivotal figure in the growth and success of HelpLine upon joining the organization as its Clinical Director in 1995 then taking the helm as Executive Director in 1997, solidifying its reputation as the community's front door and go-to organization.

Sue has been dedicated to advancing the HelpLine mission, leading the expansion of in-school and community training to ensure basic suicide prevention life-saving skills were taught on a broad level. Sue quickly acquiesced and supported implementation of the successful rollout of both 211 and 988, the national suicide and crisis lifeline, at HelpLine ensuring staff training, certifications and protocols were in place to assist callers with life-affirming services and linkage to community resources.

Sue's commitment to people is rooted in her desire to make a positive impact and creating conditions where people can improve their well-being, meet their needs and reach their highest selves. This means advocating for and supporting survivors of sexual assault, serving older adults to reduce isolation and promote emotional wellness through volunteerism, and increasing access to behavioral health care for those experiencing mental health crisis.

Sue will remain in our collective organizational memory as a model of commitment, compassion and contagious visionary! Thank you for investing in us a sense of justice and joy, and we hope to continue your work and perpetuate your positive legacy of creating communities that thrive with hope, help and healing.

The HelpLine Staff & Board of Directors

It has been an honor and a privilege to serve this incredible organization and work alongside such passionate and committed individuals. I am proud of all we have accomplished together and look forward to watching HelpLine continue to thrive and make a difference.

Sue Hanson,
HelpLine Executive Director



HelpLine Board of Directors*

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Teri Meider



Tim Steitz



Allison Fish



Mitchell Briant



Gordon Gatien



Michele Gregory



Jennifer Furey



Leana Froelich-Terry



Barb Lyon



Adam Moore



Christina Thayer

* HelpLine Board member Antony Betta, Attorney, Carlile Patchen & Murphy retired in FY23

Financials

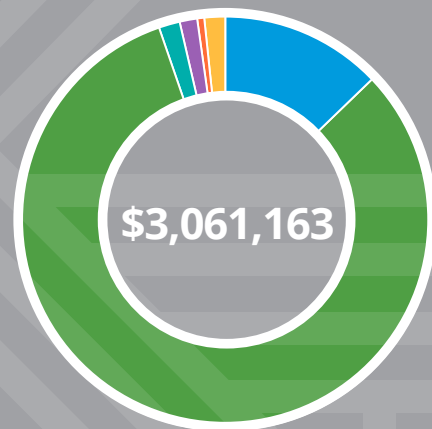
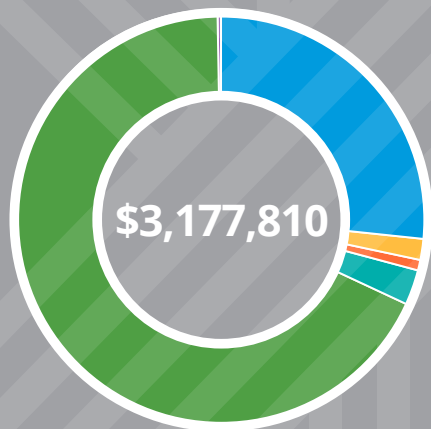
FY 2024
Audited
Financials

Total Source of Funds

■ Grants	26.8%
■ After-Hours Contracts	1.6%
■ Contributions/Fundraising	1%
■ Other	2.7%
■ DMMHRSB	67.8%
■ United Way	0.1%

Total Disbursements

■ Operating Expenses	12.9%
■ Personnel	80.9%
■ Telephone	1.7%
■ Equipment	1.5%
■ Other	1.4%
■ Advertising/Printing	1.6%



Lives Impacted: 50,318+



Suicide and Violence Prevention

HelpLine prevention programs promote emotional health and well-being of youth and community members through a broad range of efforts — educating, mobilizing and influencing change.

We raise awareness about suicide, teach ways to get help, and link students at risk to counselors while also addressing sexual assault and relationship violence through in-school and community programming.

- 4,609 middle and high school students educated in the "Signs of Suicide" program throughout Delaware and Morrow County schools.

- 867 middle and high school students identified with possible depression or suicidal thoughts and referred for assistance.

- 241 high school students identified as having suicidal thoughts and referred to a mental health professional the same day.
- 1,104 students throughout Delaware and Morrow County schools received relationship and sexual violence prevention education.
- 1,071 students completed the relationship and sexual violence prevention programs "Safe Dates" or "Love: All That & More".
- 33 students participated in school-based empowerment groups.
- 28 students participated in "Thank Goodness I'm Me", a youth-led program designed to reduce relational aggression, a specific type of bullying.
- 1,405 community members and professionals were training in QPR (Question. Persuade. Refer.) gatekeeper suicide prevention training.



Jackie Lipnos (seated in the center), HelpLine Youth Empowerment Coordinator and Elaine Miller (seated on the far right end), Connections Volunteer Center, Community Engagement Coordinator participate on a panel about youth prevention at the HelpLine 5th Annual Guardians for Good Award Celebration.

Sexual Assault and Victim Services & Sexual Assault Response Network (SARN)

HelpLine's SARN program provides in-person crisis intervention, advocacy, and support at hospitals or law enforcement offices, healing and trauma-informed workshops, and victim resources. As part of the array of services, SARN serves sexual assault survivors of all ages, genders, and identities in Delaware, Morrow, Crawford, Wyandot, and Union Counties.

- 4,095 SARN emergency on-call hours provided by volunteers to survivors.
- 158 Survivors helped through SARN and our 24-hour rape crisis hotline with 41 co-survivors served.*
- 39 Survivors and co-survivors supported with hospital and/or law enforcement advocacy

*A co-survivor is a family member, friend or loved one impacted by the assault and/or supporting the survivor



Felicia Robinson, HelpLine Violence Prevention Program Manager with Village of Mount Gilead Mayor Donna Carver (middle) and HelpLine SARN Advocate and Outreach Coordinator Delaware/Morrow Counties, Amanda Acker, receive a proclamation for Sexual Assault Awareness Month.

24/7 Telephone and Texting Crisis Support and Referrals to Community Services

HelpLine provides 24/7, free and confidential help to anyone in Delaware, Morrow, and Union Counties by dialing 211, 988 or our toll free numbers. We provide connections to essential services like crisis and emergency counseling for mental health or addiction concerns, sexual assault, disaster and food assistance. From the first hello, a caring specialist will work to address root causes, identify issues and offer comfort to the final connection to help.

- 19,090 incoming and outgoing contacts were made through calls, texts, emails, in-person and social media messaging.

- Responded and supported 290 callers and texters who were thinking about suicide.
- 15,786 referrals were made to local health and human services programs.
- 6,073 programs are provided in the online database to connect help seekers to local resources across eight counties.
- The top three needs identified were rent payment assistance, food pantries and electric service payment assistance.



Stephanie Hummel, HelpLine Information and Referral Program Manager, and Marketing Generalist Corie Bix attend the Union County Suicide Prevention Coalition Walk in Marysville, OH.

Crisis Engagement Coordination Program

HelpLine Crisis Engagement Coordination (CEC) Program offers Delaware and Morrow County residents of all ages linkage to mental health or addiction treatment and caring contacts by phone or text during and immediately following a mental health crisis or emergency. CEC works closely with community behavioral health partners to connect individuals to services as quickly as possible to stabilize and support an individual's recovery and prevent future crises.

- 501 people received short and longer term crisis intervention, support, follow up, referral or linkage to mental health or addiction treatment, and help addressing barriers to treatment by licensed clinicians through the CEC.
- 582 referrals were made by the CEC to mental health and other community resources.
- 76 CEC clients were linked directly to mental health or addiction treatment.
- 2027 care contacts were made to follow-up on CEC program participants.



William Walker, HelpLine Crisis Engagement Coordination Supervisor, takes a mental health screening during a HelpLine Coffee Chat at Richwood Bank.

Connections Volunteer Center

A program of HelpLine, Connections Volunteer Center recruits, refers, and matches volunteers to nonprofits and assists older adults ages 55+ to lead healthy, supported lives in Delaware County. At Connections, we know that volunteering offers mental and physical health benefits, especially for older adults ages 55+. By spending time in service to others, volunteers gain a sense of purpose and experience lower rates of depression, isolation, and loneliness which has a stress-reducing effect.

- 841 volunteers matched to community service needs (157 volunteers ages 55+) through the Get Connected website and direct referrals.
- 5,239 hours of volunteer service provided to the community, worth a total economic impact of \$163,352 reinvested into Delaware County.

- 18 volunteer projects completed at local 55+ living communities (48 volunteers participated).
- 33 older adults 55+ (Sages) and 44 high school students (Seekers) participated in the Sages & Seekers intergenerational program at Buckeye Valley High School.
- 938 supportive home visits were provided to isolated older adults through the Senior Companion Program.
- 499 volunteers provided 1,497 total volunteer hours to 87 older adults homes during the 17th Annual Make A Difference Delaware County (MDDC), the largest single day of volunteering in the county. MDDC provides a reinvestment of \$46,676 worth of time back into the community.



Connections Volunteer Center Community Engagement Coordinator Elaine Miller embraces Happy Hour participant Shirley Maggard, as they create friendship bracelet kits for Turning Point, the local domestic violence shelter.



The Community's Go-to for Supporting and Empowering Change

Learn more about our stakeholders
who support us through sponsorship,
service and social advocacy at
www.helplinedelmor.org/guardians-for-good

YES, I/We Will Make A Donation Today!

Here is my tax deductible gift:

\$ _____

I would like my gift to support:

- HelpLine (general)
- Sexual Assault Response Network (SARN)
- Violence Prevention
- Suicide Prevention
- Crisis Engagement Coordination
- 211/Hotline
- Connections Volunteer Center

This is a pledge. Payment will begin
and be made:

- Monthly
- Quarterly
- Semi-Annually
- Annually

Questions?

Contact Tamika Vinson-Reid,
Marketing and Development Director,
at tvinson@helplinedelmor.org

Name _____

Address _____

City _____ State _____

Email _____ Phone (_____) _____



Donations to HelpLine can be given using one of our convenient methods:

- Tear off donation form and mail to: HelpLine, 11 N. Franklin Street, Delaware, OH 43015
- Scan the QR code to the left
- Visit helplinedelmor.org/donate2/

Appeal: FY24Winter



@helplinedelmor



helplinedelmor.org

11 N. Franklin Street, Delaware, OH 43015

Office - 740.363.1835

Call our support and information line at
1.800.684.2324 and 211 or text helpline to 898211

Suicide and crisis lifeline, 988

Deaf or hard of hearing: 711 or 1.800.750.0750

Language Services Available

HelpLine is a provider agency of the Delaware-Morrow Mental Health & Recovery Services Board, a partner of the United Ways of Delaware, Morrow, Union, Counties, partially funded by SourcePoint, the Ohio Attorney General's Crime Victims Services Office, Ohio Office of Criminal Justice Services, Ohio Department of Health, and private donations. HelpLine is certified by the Ohio Department of Mental Health and Addiction Services, certified by the American Association of Suicidology and accredited by the national Alliance of Information and Referral Systems. HelpLine is a tax-exempt organization under the 501(c) 3 Internal Revenue Code. Calls are toll-free and standard rates apply when using our text service.

HelpLine is an equal opportunity employer/provider.