



HelpLine

Crisis Engagement Coordination Program



Compassionate Care
in Crisis

HelpLine Crisis Engagement Coordination

offers Delaware and Morrow County residents of all ages linkage to mental health or addiction treatment and caring contacts by phone or text during and immediately following a mental health crisis or emergency. Crisis Engagement Coordination (CEC), works closely with community behavioral health partners to connect individuals to services as quickly as possible to stabilize, support individual's recovery and prevent future crises. The program is free and confidential. After receiving a referral, often from a hospital or law enforcement, a CEC professional will reach out to:

- Deescalate a crisis situation to avoid hospitalization and law enforcement involvement.
- Assist in identifying treatment options and share community resources such as mental health clinics, family support services and crisis respite services.
- Complete treatment referrals for priority mental health or alcohol/drug intake appointments at partner agencies.
- Advocate for treatment needs and seek solutions to identified barriers.

To make a referral, email us at HelpLineCEC@helplinedelmor.org.



HelpLine

@helplinedelmor



helplinedelmor.org

Call our support and information line
at **1.800.684.2324** and **211** or text helpline to **898211**
Suicide and crisis lifeline, **988**
Deaf or hard of hearing: **711** or **1.800.750.0750**
Language Services Available

HelpLine is a provider agency of the Delaware-Morrow Mental Health & Recovery Services Board, a partner of the United Ways of Delaware, Morrow, Union, Counties, partially funded by SourcePoint, the Ohio Attorney General's Crime Victims Services Office, Ohio Office of Criminal Justice Services, Ohio Department of Health, and private donations. HelpLine is certified by the Ohio Department of Mental Health and Addiction Services, certified by the American Association of Suicidology and accredited by the national Alliance of Information and Referral Systems.

*HelpLine is a tax-exempt organization under the 501(c) 3 Internal Revenue Code.
Calls are toll-free and standard rates apply when using our text service.*

HelpLine is an equal opportunity employer/provider.