



50 YEARS  
1970-2020



# Meeting the Moment: Our 50-year Commitment

HelpLine is celebrating 50 years of providing hope, help and healing in our community. What started as a conversation around a kitchen table about how to provide support and alternatives for single, pregnant women has now become the only 24/7 resource providing both support in moments of crisis and connections to health and human services in North Central Ohio. Over the last 50 years, we've seen and done a lot from being the first in the State of Ohio to launch 2-1-1 to responding

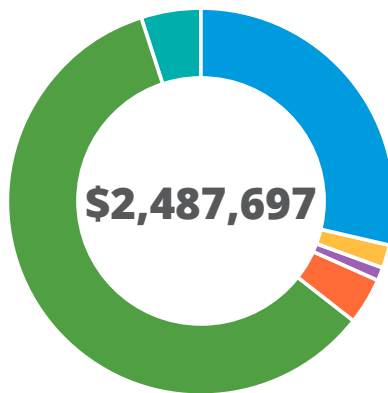
to a once-in-a-century pandemic that required us to discover new ways of thinking, invoking ingenuity and innovation in our service delivery. We invite you to celebrate with us as we reflect on some of the most significant moments in our history. From a volunteer-based organization to more than 45 employees across five offices, serving seven Ohio counties, HelpLine continues to look for new ways to address the evolving needs of the community while **meeting the moment. We are HelpLine.**

## Financials

FY 2019 Audited Financials

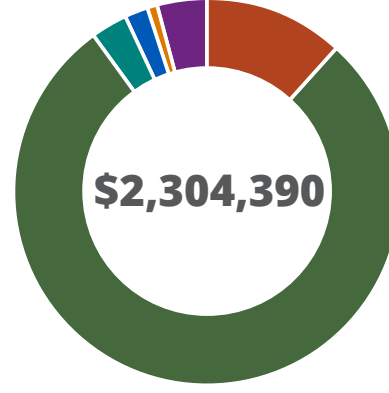
### Total Source of Funds

Grants	29%
After-Hours Contracts	2%
Contributions/Fundraising	1%
Other	4%
DMMHRSB	60%
United Way	5%



### Total Disbursements

Operating Expenses	12%
Personnel	79%
Telephone	3%
Equipment	2%
Other	1%
Advertising/Printing	4%



## We've touched the lives of 82,019\* People

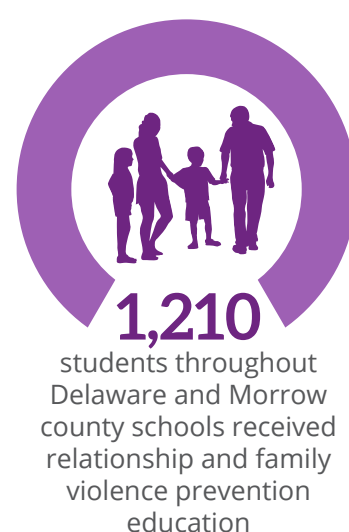


\*This number represents the total number of times we touched the lives of those in the community with support, connective and education services.

1 icon x 1,000 people

## Suicide and Violence Prevention

Our prevention programs seek to foster a healthier, safer communities through a broad range of efforts — educating, mobilizing and influencing change.



## Sexual Assault Response Network (SARN)

Our trained sexual assault team advocates and volunteer assist Survivors during their time of critical need and continue to support them throughout recovery. The COVID-19 pandemic required our staff and volunteers to adapt and provide remote services to ensure Survivor's needs were continually met.



5,165 SARN volunteer after hours emergency on call for survivors



## 2-1-1 Crisis Support, Information & Referral

Our 24/7 support line, 2-1-1, provides information during on and off hours to connect you with the right resources at the right time like mental health support, food pantries and shelters.

19,715 calls/texters handled by our hotline  
38,750 incoming and outgoing texts to/from the hotline

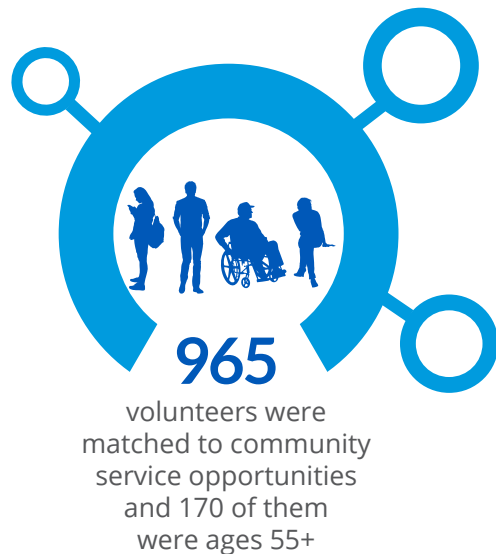


22,175 referrals made to local health and human services programs



## Connections Volunteer Center

Our volunteer center bridges the gap between volunteers and community needs by helping nonprofits focus on what matters most — people and older adults lead fulfilling and supported lives.



\$261,663 reinvested in the Delaware County community through volunteerism



## Guide the good with us!

Learn more about our stakeholders who support us through sponsorship, service and social advocacy at [www.helplinedelmor.org/guardians-for-good](http://www.helplinedelmor.org/guardians-for-good)



## HelpLine Board of Directors

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## @helplinedelmor



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740.363.1835

Call our support and information line at **1.800.684.2324** or text helpline to **898211**

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HelpLine  
Hope, Help & Healing

The community's go-to for supporting and empowering change.