"I have been privileged over the past few years to participate in a unique community program, Sages and Seekers, that pairs high school students and senior members (60s and older) of the community. The program is held in the school, as part of a sociology class. Over the nine weeks we are together, we have conversations, one on one, and at the end of the session, the kids present a paper on what they have learned from conversation with their particular Sage. In truth, I feel as though I have learned so much about myself and about my own, rather quirky, life journey."

– Pam Spence, Sage, Connections Volunteer Center Sages & Seekers program

"The ability to feel SAFE and that I BELONG. I have felt so outcast and different, that I didn’t fit in anywhere. With this group my opinion counts; whether I choose to share or not, or I ramble on because I’m passionate about something. I am accepted for who I am, in the space I am, whatever mood I am in. I learned some new concepts, and heard multiple opinions on different topics. I heard people crying for help, and heard them get it, and the help they got helped me too. I have some new methods to help me in the days ahead to get stronger, and less reliant on old patterns that don’t serve me."

– Sexual Assault Retreat Network (SARN) retreat participant

"I am so grateful to you for coming and cleaning up my yard! The appearance of my home was always a source of pride for me. Since my age, disability and my husband’s death, it has become a source of embarrassment. I can’t thank you enough for restoring a slice of dignity to my life."

– Older adult receiving services during Make A Difference Day Delaware County

HelpLine Board of Directors

Anthony Betta, Carlile, Patchen & Murphy LLP
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Marcus Mattson, Cloudera (Retired 12.20)
Russell Walker, Allstate Insurance (Retired 9.21)
Sexual Assault Response Network (SARN)

Our trained sexual assault team advocates and volunteer assist Survivors during their time of critical need and continue to support them throughout recovery. The COVID-19 pandemic required our staff and volunteers to adapt and provide remote services to ensure Survivor’s needs were continually met.

- 4,846 SARN volunteer after hours emergency on call for survivors
- 26,276 referrals made to local health and human services programs

2-1-1 Crisis Support, Information & Referral

Our 24/7 support line, 2-1-1, provides information during on and off hours to connect you with the right resources at the right time like mental health support, food pantries and shelters.

- 15,881 calls/texters handled by our hotline
- 27,870 incoming and outgoing texts among 381 texters to the hotline

Connections Volunteer Center

Our volunteer center bridges the gap between volunteers and community needs by helping nonprofits focus on what matters most – people and older adults lead fulfilling and supported lives.

- 695 volunteers were matched to community service opportunities and 170 of them were ages 55+
- 392 volunteers served four nonprofits and 81 older adults at their homes during the 14th Annual Make A Difference Delaware County

Suicide and Violence Prevention

Our prevention programs seek to foster a healthier, safer communities through a broad range of efforts — educating, mobilizing and influencing change.

- 2,168 students educated in the Signs of Suicide program
- 2,168 students throughout Delaware and Morrow county schools received relationship and family violence prevention education
- 96% found the presentations to be very helpful and informative.
- 133 community members participated in QPR gatekeeper suicide prevention training
- 392 Survivors helped through SARN and our 24-hour rape crisis hotline with 42 co-Survivors served
- 6 SARN volunteer advocates provided support to Survivors