Meeting the Moment: Our 50-year Commitment

HelpLine is celebrating 50 years of answering those who call or text our 24/7 support and information line. Since 1971, we have answered more than 20 million calls/texts, referred more than 10 million people to the right resources, and connected more than 14 million people with the right information during on and off hours. HelpLine has been there for community members throughout recovery. The COVID-19 pandemic required our staff and volunteers to adapt and provide remote services to ensure Survivor’s needs were continually met.

As we reflect on some of the most significant moments in our history, we invite you to celebrate with us our 50-year commitment to the good of Delaware County and empowering change.

We’ve touched the lives of 82,019 people

*This number represents the total number of times we touched the lives of those in the community with support, connective and educational services.

Financials

FY 2019 Audited Financials

- Total Source of Funds: $2,487,697
- Total Disbursements: $2,304,390
- Total Service Revenue: $2,114,484
- Total Program Revenue: $1,069,077
- Total Grants: $261,663
- Total Other: $1,210

We care about older adults

- Senior Care Planning Coordination: 2,738
- Program with Delaware County: 44
- Call our support and information line at 1.800.684.2324

Suicide and Violence Prevention

- Crisis Response Network: 24,715
- Community participants: 38,750
- Suicide prevention training: 2,175

Sexual Assault Response Network (SARN)

- Coalition Sexual Assault Team (SART): 959
- Volunteerism: 5,115

2-1-1 Crisis Support, Information & Referral

- Crisis Support and Information: 19,715
- Referrals made to local health and human services programs: 22,175
- Referrals made to local service opportunities: 959

Connections Volunteer Center

- Volunteer service opportunities: 1,210
- Total volunteers: 248

Guide the good with us

- Call our support and information line at 1.800.684.2324

HelpLine Board of Directors

- Robert Wood Russell Walker
- Allison Brown, Delaware County
- Erik Vandevelde
- Sarah Smith
- Craig Heath
- Julie Duhigg
- Adam Moore
- Marcus Mattson

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