COVID-19 Internet Update



COVID-19 Working and Learning Online

Many high-speed internet companies are working to help keep Ohioans connected to high-speed internet so they can continue working and learning from home during the COVID-19 outbreak.

These high-speed internet providers have signed on to the "Keep Americans Connected" pledge through the Federal Communications Commission (FCC). These providers commit to not terminating service to any residential or small business customer for failure to pay during the pandemic. They are also waiving late fees for these customers and opening their Wi-Fi hotspots around the state to anyone who needs them.

Ohio is grateful to these companies for being positive members of our community as Ohioans take the necessary steps to slow the spread of COVID-19.

- Arcadia
- AT&T
- Cable One
- CenturyLink
- Charter
- Cincinnati Bell
- Continental
- Comcast
- Consolidated Communications
- Cox Communications
- Frontier
- Little Miami
- Mediacom
- Oakwood
- Ohio Rural Broadband Association
- Ohio Telecom Association
- Sprint
- T-Mobile
- TracFone Wireless
- US Cellular
- Van Lue

- Verizon
- Windstream

If you represent an Ohio internet provider who has signed the "Keep Americans Connected" pledge, or are offering an equivalent service to Ohioans, and don't see your name listed above, please send an email to Peter.Voderberg@Development.Ohio.gov.

For additional information, visit coronavirus.ohio.gov.

For answers to your COVID-19 questions, call 1-833-4-ASK-ODH (1-833-427-5634).

Please refer patients to coronaviru	<u>ıs.ohio.gov</u> or to 1-833	-4ASKODH (1-833-427	7-5634) for additional i	nformation.