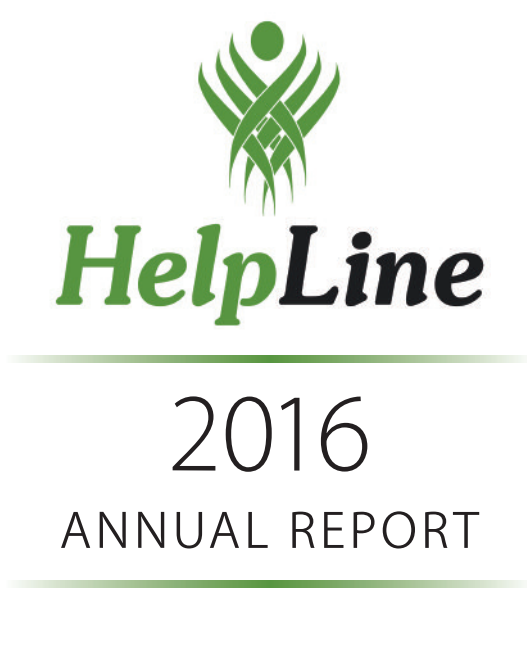




CONNECTING PEOPLE FOR CHANGE



Mission

The mission of HelpLine is to address the emotional, financial, and information needs of the community.

.....

Connecting People for Change!

Dear Friends,

After years of maintaining the role as Executive Director, I still get a thrill when I stop and recognize the positive



impacts HelpLine services make in our communities. To be in a position to witness powerful and effective change in people's lives is an honor, and I am grateful for the continued opportunity.

Throughout this report you will read of HelpLine's achievements,

successes and consumer testimonials; but without you, our supporters, who empower us daily to reach out to those in need right here in our communities, we could not do it. You are the vital connection, supporting us to reach out to the lost, hurting and to those who need help. It's your voice, your hands and your feet that mobilize our message, so to you we say thank you for embodying our theme, "Connecting People for Change."

I'm reminded of a Friday, late in the afternoon, when a young family came into the office. A young couple with their three children had returned to the area after having tried to make a new start in another state, the house they lived in there was destroyed by fire. They were left without the shoes on their feet as they had to evacuate the burning house in the middle of the night. They were

helped by the Red Cross but had no options but to come back to central Ohio where they had family. Unfortunately, their families had problems of their own and they had nowhere to go. They came to our office worn out and discouraged. Mom talked about the stress and depression she was battling while trying to keep her family together and safe. All the area shelters were full, the kids played in our lobby while they eventually found room in a Columbus family shelter. Their truck's gas tank was on E. Through the emergency fund we were able to give them a gas card to get to shelter and provide them with some emergency food. A first step towards getting back on their feet again. They were so grateful. As I watched that father, who had come in so very discouraged, hoist his small daughter onto his shoulders, smiling widely, able to find some of his pride again, I felt humbled. It's moments like these that remind me that it's only by your support that we are able to be there for people during times of trial and difficulty. Again, many thanks.

With your continued support we look forward to a great 2017!

Sincerely,

Susan Hanson

Board of Directors Sherry Barbosky • Keith Boger • Jeanna Jacobus • Kim Liang • Marcus Mattson
Heather Nicholson • Wendy Piper • Sarah Smith • Dr. Allen Stojkovic (Retired 9.16) • Russell Walker

2016 HELPLINE KEY STATS

Connecting People for Change

PREVENTION

2,742

Children and teens engaged in learning skills to prevent family and sexual violence

30,569

Contacts in which violence and suicide prevention skills were taught

4,287

Those in the community, primarily middle and high school students, receiving depression & suicide prevention education and screening.

INTERVENTION

24,862

Needs identified by callers

11,333

Referrals provided for getting and giving help

1,028

Contacts made to ensure safety and resource linkage for individuals at risk for suicide

Responded to over

14,367

needs related to emotional crisis, depression, suicide, sexual assault, substance abuse

VOLUNTEERISM

10,821

Hours of on call services offered to survivors of sexual assault

18,211

Hours of volunteer service given by Connections referred volunteers to the community; 45% by persons 55 and over

\$401,735 community dollars saved in personnel costs due to Connections referred volunteer time

PARTNERSHIPS

679

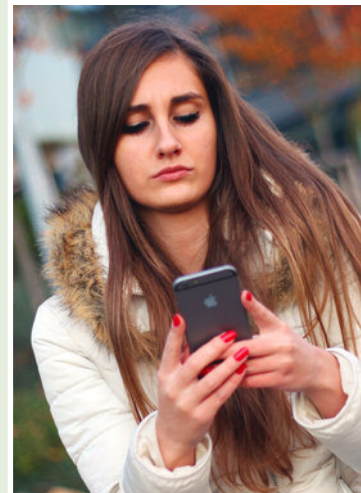
Adults and children helped through HelpLine and Morrow County Salvation Army partnership with food, shelter, medicine, and other emergency needs

3,698

Referrals given to people wanting to give help to their community

About HelpLine

Founded in 1970, HelpLine serves a six, soon to be seven county area with a variety of critical services. HelpLine is the local 24/7 toll-free crisis, support, and information referral/211 line for residents of Delaware and Morrow Counties, the 211 Information and Referral Provider to Union, Logan, and as of 1.1.17, Shelby Counties, and provides Sexual Assault Support and Advocacy to Delaware, Morrow, Crawford and Wyandot Counties. In addition, HelpLine provides prevention education, screening, and training in the areas of suicide, depression, sexual and family violence, and child sexual abuse as well as operates Connections, the Delaware County Volunteer Center. Committed to connecting people to change through knowledge, support, and resources, HelpLine facilitates the recovery and stability of the communities we serve through a comprehensive resource network, crisis intervention, volunteer services, and prevention education and training. HelpLine is a contract provider of the Delaware-Morrow Mental Health and Recovery Services Board, partner agency of the United Ways in Delaware, Morrow, Union, Logan, and now Shelby Counties, is partially funded by SourcePoint, the Ohio Department of Health, the Ohio Attorney General's Office, the Ohio Office of Criminal Justice Services, The Women's Fund of Central Ohio, and contributions from our local communities. HelpLine is a member of the national Suicide Prevention Lifeline Network and is accredited by the American Association of Suicidology, national Alliance of Information & Referral Systems and certified by the Ohio Department of Mental Health and Addiction Services.



Core Values

We are committed to serving our community; We believe in the value, dignity and diversity of all people; We are committed to the highest standards of quality, integrity and the ethics of confidentiality, fairness and a non-judgmental approach; We are committed to educating our community; We are committed to linking and referring volunteers in our community.



*"I am one of HelpLine's biggest admirers" said **Susie Sexton** of the **Tomorrow Center**. "I don't know what we would do without you guys...really!"*

Ms. Sexton is the Family and Civic Engagement Coordinator at the Tomorrow Center located in Cardington, Ohio. Since arriving at the Tomorrow Center in 2011 she has watched the community relationship with HelpLine flourish. "The free trainings offered are so important, especially for schools such as the Tomorrow Center where many of our students have had traumatic events in their past and some have engaged in self-injurious behaviors. Programs such as the suicide awareness classes are very well received." said Sexton, "The kids asked lots of questions and Emma, the HelpLine Educator was great! She was relaxed and spoke to them in a way that they could understand. She was non-judgmental and stimulated strong discussion. I couldn't be more pleased!"



Our Programs

24/7 Crisis, Information & Referral Hotline/Textline

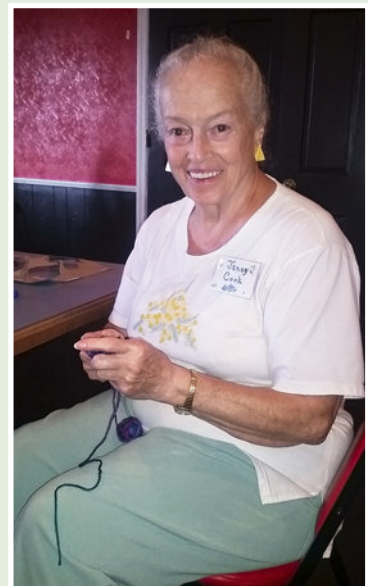
Violence Prevention

Suicide Prevention

Sexual Assault Response Network (SARN)

Connections

Volunteer Center



Violence Prevention

A Year in Review—Breaking Down Our Reach of 2,742

Key Numbers Served:

- Purple Hands Bear—**100 Preschool aged youth** 18 months through 4-years-old learned about respect for others, safe ways to express anger, and social responsibility.
- It's a Girls World! or It's a Guy Thing!—**43 Female and 63 Male Elementary school-aged youth** participated in small groups that, through active engagement/goal oriented activities, laid the foundation to reduce their risk of being a perpetrator or victim of relationship violence.
- Safe Dates and Love: ALL That and More—**2,438 Middle and High School students** participated in sexual and family violence prevention programs covering: healthy, unhealthy and abusive relationships, consent & coercion, and bystander intervention skills.
- TGIF (Thank Goodness I'm Female)—**67 middle school and 16 high school girls** participated in our youth led and mentor based program. Participants learned skills to decrease relational aggression and bullying among girls and increase self-esteem, leadership skills, and encourage healthy peer friendships.
- Sexual Violence 101—**58 Ohio Wesleyan Students** were trained in the prevention of sexual violence. HelpLine staff also participated in the Changing Campus Culture initiative, spearheaded by the Ohio Alliance to End Sexual Violence. College and university staff were trained by HelpLine to learn best practices in sexual violence prevention and support services/response to student survivors of sexual assault.
- Youth-Led Initiatives—The STAND UP Leadership Team (SULT), co-sponsored by Helpline and Delaware General Health District, supports & encourages teens to abstain from alcohol, tobacco and other drugs (ATOD), & promotes positive mental health and healthy relationships.
- Stewards of Children (SOC)—A revolutionary sexual abuse prevention program that educates adults to prevent, recognize, & react responsibly to child sexual abuse, motivating them to courageous action.
- Safe Youth Initiative—Addresses sexual violence and the LGBTQI community. As part of this effort, we promoted the Day of Silence (DOS) in schools, a youth led initiative to eliminate bullying against LGBTQ+ students.



Suicide Prevention

Key Numbers Served:

- 3,913 individuals, mostly middle and high school students, received education on how to identify the signs of depression and suicide as well as how to help someone who is struggling with depression or suicide get connected to life saving services.
- 154 adults learned lifesaving skills and strategies for identifying and assisting someone who is contemplating suicide.
- 248 individuals registered for the 6th Annual Suicide Prevention Walk: #Courage2Ask
- The signs of suicide program reached 21 schools in 7 school districts in Delaware and Morrow Counties

Key Outcomes:

- 96 percent of the middle school students participating indicated they knew a trusted adult they could talk to if they or someone they know felt suicidal.
- 231 students were identified with possible depression/suicidal thoughts or actions using the Brief Screening for Adolescent Depression.
- 35 students on the high school level were identified as suicidal and were referred to a mental health professional the same day.



"Two years after I received suicide prevention education from HelpLine in my health class, I was able to use what I learned to get help for a girl on my dorm floor who was talking about wanting to die. No one else seemed to know what to do, but thanks to HelpLine, I knew and know I made a difference in her life!"—**Christie**



Suicide Prevention IMPACT

HelpLine is a great resource for the students in my classroom. As a teacher with curriculum and standards in social emotional health, HelpLine supports me in this area. The instructors are top notch, always connecting with the kids in order to reach them with their content. The students look forward to their daily visits of the instructors during the week we do suicide prevention. When I first started bringing HelpLine in my classroom I was very clear that everything in my classroom needed to be connected by to careers, jobs, and their future (my program is "Career Based Instruction"!) and every year the instructors work with me on this. They tailor the presentation to the needs of my students and my curriculum, while staying true to their message. Thank you HelpLine for your support in my CBI program at Dempsey Middle School!

—**Nicki Wright**

Dempsey CBI Middle School Teacher, Delaware

24/7 Information and Referral Hotline

Top Three Needs from Callers

- Delaware Co: Psychiatric issues, Financial needs, Housing needs
- Morrow Co: Financial, Housing, Suicide
- Union Co: Financial, Housing issues, Medical/Health

Number of Referrals by County

- Delaware – 6760
- Morrow – 1833
- Union – 714
- Christmas Report for 2015: 42 families helped via PIN; Total number of children 91
- Salvation Army Service Union for Morrow Co: Cases for the year 101, Number of people helped – 275
- Morrow Co Food Bags – 36
- Delaware Food Bags – 50
- Transient Food Bags – 13



"I wouldn't have made it home without you! It was pretty frustrating. My mother was just recently diagnosed with lupus and the person I was traveling with took off and left me stranded without gas money. I drove as far as I could. Someone mentioned that HelpLine was just down the road. I was lucky I found you guys and that someone was there who cared! You guys did wonderful and I made it all the way home to Illinois." —**Clifton**, De Soto, Illinois

A Story of Hope and Healing

Our success story is about a 24-year-old single white male of whom identifies as part of the LGBTQ community and resides in a rural area of Morrow County Ohio that contains a population of 34,827. This consumer was referred to us by a therapist at Central Ohio Mental Health Center on July 8, 2015 and he remains active in our follow-up process. During this period of follow-up, this consumer has struggled with several obstacles. He has faced mood dysregulation from bipolar disorder, periods of unemployment, homelessness, sexual orientation stigma, incest rape, and the suicide of his brother. During the 8 month period our agency has made seventeen (17) outreach calls to this consumer providing essential emotional support, emergency financial assistance, links to counseling and support groups, housing, and job counseling. This

consumer's biggest challenge has been the loneliness and isolation he faces with being an extreme minority with respect to the area in which he lives. He feels ostracized by his family and his community due to his sexual orientation and he struggles to find others of whom he can relate to. He recognizes his challenges when dealing with bipolar disorder and battles suicidal thoughts due to the instability of his mental health and his past experiences with trauma. He has said that he finds the most support from his psychiatrist and Helpline, stating that we "are his rock and have gotten him through." As a result of Helpline's connection this consumer has developed a safety plan, which involves contacting our agency. Our agency has met our goal to keep him safe as he continues to strive for personal goals of stability and functionality.

Sexual Assault Response Network (SARN) Program

Sexual Assault Survivors and Co-Survivors Served

160 survivors and co-survivors were provided compassionate advocacy, support, and linkage to other community resources through our SARN Program. Please note that this does not include those survivors and co-survivors who were served solely by our hotline.

393 connections with survivors were made by our SARN Program which included; in person support at the hospital, criminal justice advocacy, offering peer support groups, healing workshops, and providing ongoing emotional support in person, by phone or text.

10,821 hours of on call service time was provided by SARN volunteer advocates in our four county service area (Delaware, Morrow, Crawford, and Wyandot). It is important to note that both volunteers and staff traveled to Marion County, to provide support to residents from our four county service area, as well.

241 connections with survivors and co-survivors also occurred through HelpLine's hotline which also provided assistance, support, and linkage to community resources. Our 24/7 hotline also connected callers desiring longer-term assistance to our SARN program.

SARN Key Accomplishments

100 percent of requests for advocacy services and support were responded to in five counties; please note that we respond to Marion General for residents in our four county service area.

100 percent of survivors surveyed indicated an increased sense of safety, felt less isolated, and were satisfied with the services and support received.

We launched a comprehensive advertising effort, which included the creation of an original campaign which used the starfish image and promoted the

message that survivors can restore themselves, after an assault. We also used materials from the national "Start by Believing" advertising campaign and ran billboards in all four counties that we serve, had social media ads/posts, ran ads and stories in local newspapers, and even did a radio show. We heightened these efforts during April, Sexual Assault Awareness Month, to increase public awareness about our issue and services.

We provided therapeutic groups and workshops which included a "Write to Heal" program for survivors to learn journaling techniques for healing and empowerment.

We hosted a day-long, SARN Annual Retreat for Sexual Assault Survivors providing opportunities for connection, self-care, and empowerment activities.

During this time period, we trained 13 SARN volunteer advocates to provide in person support for survivors at area emergency and law enforcement departments.

In 2016, we also opened a new office in Upper Sandusky, Ohio to allow us to meet with survivors and co-survivors, plus provide volunteer training locally to residents of Crawford and Wyandot Counties.

"Thank you so much for all of the information that you have provided. This is such a lot of wonderful potential resources, you have no idea how encouraging this information is to me. Thanks again."

— Co-survivor

.....

"I loved this workshop it reminded me of how far I've come and healed on my journey"

— SARN Survivor Retreat Participant

Connections Volunteer Center

Volunteer Recruitment, Referrals, and Matching

Connections works with over 120 nonprofit organizations to assist in the recruitment, referral, and matching of volunteers.

Connections partnered with Delaware City Schools and United Way of Delaware County to coordinate over 100 volunteers for their annual Supplies for Scholars event, an event offering free school supplies for families in need.

Connections also developed a new partnership with Zion United Church of Christ and United Way of Delaware County to recruit and schedule volunteers for The Place of Warmth, a warming center for homeless men.

Connections tracked over 18,000 volunteer hours matching 2,389 individuals (295 adults age 55+) with opportunities.

Senior Companion Program

66 clients and companions were served through the Senior Companion Program. Supported by SourcePoint, companions help decrease loneliness and isolation experienced by older adults. Volunteers age 55+ help their peers maintain, regain, or extend independent living. Senior Companion volunteers assist frail or isolated older adults with personal errands, grocery shopping, correspondence, and doctor appointments. They can also provide short periods of relief to primary caregivers. The program is designed to help the volunteer as much as the client, by staying active in the community.

Senior Pen Pal Book Club

Connections partnered with SourcePoint and Delaware City Schools to provide an intergenerational Senior Pen Pal Book Club. Delaware County volunteers age 55+ are matched with 5th grade students who serve as Pen Pals. The program meets core competencies in the areas of reading, writing, and history. The Senior Pen Pal Book Club engaged 49 older adult volunteers

who were each matched with two students, allowing the program to engage 112 students.

Make a Difference Day

On Make a Difference Day, a national day of service, Connections hosted their 9th annual community-wide volunteer event. Eight hundred sixty nine (869) volunteers of all ages participated in helping with outdoor chores at 68 homes of older adults as well as 17 local nonprofit agencies. They completed projects such as assembling sleeping bags for the homeless, cleaning library shelves, exercising and socializing pets, landscaping, and making cards for veterans. Make A Difference Day was expanded to include projects on site at 3 senior living complexes, helping to increase the involvement of those with a transportation barrier.

Disaster Volunteer Recruitment and Training

Connections Volunteer Center, funded by United Way of Delaware County, recruits and trains volunteers to respond in the event of a disaster/emergency. Connections matched 352 volunteers to prepare for such events.

Community Training

Connections collaborated with agencies such as SourcePoint and STEP to offer Continuing Education Units (CEUs) to counselors and social workers at 31 trainings. By offering local, affordable trainings, professionals are able to gain valuable information to help them continue to serve the community and maintain their licensure.

"Please let Zelda know how much I appreciate her coming on Wednesday to be with my wife. Zelda is a very caring, friendly, intelligent individual. She represents the Companion Program in its brightest light. I hope the Companion Program will bring as much help and comfort to others as it has to Rose and I."—Jerry, Delaware

Financials

2015–2016 General Operating Fund

Balance of 6/30/15 \$628,382

Source of Funds

DMMHR SB	\$1,009,963
United Way	\$119,038
SourcePoint	\$93,370
Contributions/Fundraising	\$35,933
Women's Leadership Network Grant	\$4,500
Connections Misc.	\$58,484
ODH Rape Prevention Grant	\$62,304
VOCA/SVAA	\$118,056
Interest	\$1,526
After Hours Contracts	\$7,735
OCJS Grant	\$39,625
Family Violence Prevention	\$48,261
Women's Fund	\$20,000
DMMHR SB Texting Grant	\$16,642
Other Income	\$23,685
Carryover	\$14,227
VOCA Crawford/Wyandot	\$82,026
SAMHSA	\$59,956
Rape Crisis Fund	\$45,804

Total Source of Funds \$1,861,135
\$2,489,517

Disbursements

Salaries	\$1,072,076
Fringes	\$263,563
Supplies	\$1,672
Operating Expenses	\$104,741
Travel and Meetings	\$14,147
Insurance	\$13,400
Building	\$34,680
Telephone	\$37,633
Equipment	\$17,186
Grants	\$142,056
Miscellaneous	\$53,615

Total Disbursements \$1,754,769

Cash Balance as of 6/30/16 \$734,748
\$2,489,517

Year Ended June 30, 2016

2015–2016 Emergency Financial Assistance Fund

Balance of 6/30/15 \$2,712

Source of Funds

Contributions	\$7,370
UW Reentry Program	\$425
United Way of Delaware	\$1,000

Total Source of Funds \$8,795
\$11,507

Disbursements

Food	\$735
Gasoline	\$1,077
Medical Care	\$274
Transportation	\$623
Housing	\$4,895

Total Disbursements \$7,604

Cash Balance as of 6/30/16 \$3,903
\$11,507

Note: Emergency Financial Assistance Funds provide direct assistance through a voucher system with rent and utilities as well as emergency help with food, prescriptions, lodging after hours when other agencies are closed. These funds are accounted for separately since they are pass through.



Contributors

HelpLine wishes to sincerely thank all our donors who have given generously to ensure those in the communities we serve are connected to knowledge, support, & resources. You have our heartfelt thanks.

1808 American Bistro
Allison Fish
Allison Hubbard
Amanda Reinhart
Angela and James Johnson
Anne Fry
Anne Stevens
Anita Shively
Anonymous
Anonymous
Anonymous
Barton Malow Foundation
Beverly Radcliffe
Christopher Cooper
Christopher Gorz
Coco Kneisly
Connie Carter
Corinne Lyman
Debra Devore
Delaware City Schools
Delaware Community Market
Donors
Delaware County EMS
DelawareO.com
Dianna Iannarino
Don Chenoweth
Dorothy and Stephen Spain
Douglas Clark
Drew Aquino
Edison UMC
Elizabeth Doucher in honor of
Terry Lee
Emerson Network Power/Leibert
Erin and Eric Coss & The Coss Firm
Fidelity Federal Savings & Loan
First Baptist Church, Delaware
First Presbyterian Church, Delaware
Forman Insurance Company
Galen and Julie Mcleod
George Hellinger
Gunnar Cerda

Heather Nicholson
Jan Haycox
Jennifer Tewell
Jeremy Ehmke
John Radabaugh and Beth Matune
Jack and Mary Hilborn
Jaclyn Wolford
Jeanna Jacobus in memory of
Rachel Reutzel
Jodi Wegmiller
Judd Scott
Julianna Nemeth
Katherine Foulke
Katherine Gharrity
Kathy Harrod
Keith and Blythe Boger
Kroger Rewards Program
Participants
Lynne Schneider
Marianne Hemmeter
Marlene Lancaster
Marsha and Scott Tilden
Mary Damico
Matthew Dropco
Michael and Kelly Dickson
Michelle Wesner
Mike Jeisel
Moms Club of Delaware
Myrna Paul
Ohio Association of Probate Judges
Patricia Miley
Ralph and Peggy Benziger
Rita Waits
Robert Cain
Robert Gerspacher
Rhonda Cobourn
Robert Rietz
Robert and Nancy Singer
Robert and Sharon Hickson
Safe Harbor Peer Support
Sandra and Jeffrey Young

Sarah and Greg Smith
Sarah Lucas
Sheldon Kimber
Shelly and Tom Loudon
Sherry Barbosky
Snyder Rodman Funeral Home
Spirit Club
St. Mark's Lutheran Church,
Delaware
Stuart Berry
Sue and Steve Hanson
Susan Wright
Suzanne and Todd Pingry
Tamara Counts
The Estate of Elizabeth White
Tiana Purvis
Tonya Crumley
The Columbus Foundation
Tracy Plouck
Trinity United Methodist Women,
Mt. Gilead
Unity Church of Delaware
Vessel Community Church—
Mt. Gilead
Wendy Piper

Make A Difference Day

Camp Lazarus
Coss & Dowdell
Giant Eagle
Home Depot
Meijer
Modern Woodman of
America/Amanda Mowry
State Farm
United Way of Delaware County
SourcePoint
Walmart

Staff Recognition

Bill Adams, JD

Community Engagement
Coordinator
< 1 year

Leslie Baldwin, BA

Fiscal Director
16 years

Isabella Black

Hotline Specialist
< 1 year

Penny Bennett, BS

Sexual Assault Response
Network (SARN)
Crawford & Wyandot
Counties
1 year

Chris Campo, CIRS

Hotline/I&R Specialist
9 years

Erin Coss, AS

Marketing & Training
Coordinator
4 years

Megan Cotrell, BS

Hotline/I&R Specialist
3 years

Tabitha Daily, BA

Hotline/I&R Specialist
2 years

Mary Damico, BS

CIRS, CRS I & R/2-1-1
Director
23 years

Colleen Dennis, BS

Project Coordinator
5 years

Jamie Fairfield, PhD

Violence Prevention
Educator
< 1 year

Nora Flanagan, BA, MFA

Sexual Assault Response
Network (SARN)
Delaware & Morrow
Counties
6 years

Lauren Fritch, BA

Volunteer Coordinator
2 years

Sarah Hannah, BA

Violence Prevention
Educator
1 year

Susan Hanson

MSW, LISW-S
Executive Director
21 years

Amy Hawthorne, BS

Violence Prevention
Program Manager
3 years

Janet Haycox

Administrative Assistant
14 years

Stephanie Hummel

CIRS, CRS
Hotline/I&R/Database
Specialist
17 years

Sarah Jefferson, BS

Suicide Prevention
Educator
< 1 year

Alyson Lanning

Hotline Specialist
< 1 year

Lauren MacDade

MSW, LSW
Sexual Assault Response
Network (SARN) Program
Manager
< 1 year

Gloria Minor

Receptionist / Bookkeeper
18 years

Billie Paulus, BA

Hotline Specialist
< 1 year

Jodi Peterson-Sonstein

BSW, LSW
Hotline Services Program
Manager
< 1 year

Suzanne Pingry, BAA

Connections Volunteer
Center Director
17 years

Michelle Price, BA

Suicide Prevention
Program Manager
1 year

Tiana Purvis, MSW, LISW-S

Associate Director
1 year

Nancy Radcliffe, BA

Director of Sexual Assault
Services
6 years

Robert (RJ) Shuman, BA

Suicide Prevention
Educator
< 1 year

Breanna Szabo, BA

Hotline Specialist
< 1 year

Allison Vance, BS

Hotline Specialist
6 years

Kathleen Vance, BS

Hotline Specialist
20 years

Direct Service Contractors

Chaplain, Col. Andrew

Aquino, MA

Max Lencel, LPCC, CDCA

Julianna Nemeth, PhD, MA

*CIRS- Certified Information
and Referral Specialist
CRS - Certified Resource
Specialist*

"What a great group! It's getting harder and harder to do chores around our property." Said Russ Ulmer of Delaware when asked of Make a Difference Day, "The volunteers worked so hard, and when they finished one task, they would ask if there were more jobs to do. I have already put some tasks in the "Job Jar" for next year... and we are so lucky to have Connections Volunteer Center to organize and send all these great folks to help us here at home."

—Russ Ulmer, Delaware

HelpLine Volunteer Recognition

Thank you to our dedicated volunteers!

SARN Volunteers

Birdie Baum
Cathy Buehrer
Jessica Cimino
Sarah Connelly
Kim Connett
Kim Eckart
Jennifer Garbin
Chanel Garth
Jason Hughes
Sheila Jones
Brenda Jordan
Minnie (Mandeep) Kanwar
Cinderella Kroh
Dawn Manilla
Katie Murray
Sarah Stevens
Jada Urquhart
Ashley Wood
Donna Yaussy

Violence Prevention Volunteers

Ariel Hirsh

Hotline Volunteers

Ed Hoar
Tracy Plouck

Connections Pen Pal Volunteers

Veronica Adamski
Liz Barker
LaVonne Bartlett
Maureen Bender
Jean Bricker
Glenna Butler
David Confer

Linda Cox
Bill Davis
Chris Davis
Morton Donna
Linda Edwards
Bob Erlandson
Lew Fikes
Martha Fikes
Terri Fling
Fereshteh Hale
Karen Hildebrand
Patricia Holobaugh
Stephanie Hummel
Enid Horn
Jane Jackson
Christine Jones
Karen Kraska
Cindy Kriner
Josephine Lake
Barbara Leidinger
Elice Little
Jayne Marcum
Marcia McCoy
Deb McMillan
Nancy Miller
Georgeanna Mills
Gloria Minor
Phyllis Petruzzi
Judy Price
Maggie Reed
Bonnie Ristau
Laurie Schaefer
Nelda Sisler-Buck
Peggy Skuce
Patricia Speicher

Cathy Taylor
Cindy Tolene
Caroline Tudor
Debbie Ufferman
Teresa Watkins
Margie West
John Wiesner
Bobbi Wolf
Sara Worman

Connections Senior Companion Volunteers

Vicky Doult
Bob Erlandson
Ingeborg Khatchadourian
John Kovalcik
Zelda McDaniel
Pat McDougall
Judy Noice
Pat Townsend
Paula Willhoft

Connections Volunteers

Kay Brandt
Barb Leidinger
Barb Spellman
Patricia Speicher
Margie West
Kelly Zweifel

Awards

SARN Volunteer Award:

Jessica Cimino

5 years of service as a SARN volunteer advocate.

Since coming on board as a SARN volunteer, Jessica has helped out with a SARN program a number of



Jessica Cimino

ways. In addition to being an advocate on call, she's helped with events like our Annual Retreat for Survivors, various outreach efforts, and volunteer training. A former Volunteer of the Year, Jessica has also offered to help out as we've grown, expressing her willingness to help out, when

she could in Crawford and Wyandot Counties. A person who definitely understands the importance of self-care, she's also done a good job of letting us know when she's needed to take time off. We appreciate the commitment and compassion she brings to our SARN program.

Lucille P. Ubben Volunteer of the Year Award:

Even though Sheila has not been a volunteer with HelpLine for the whole year, there was no doubt that



Sheila Jones

she should be the Volunteer of the Year. From the moment Sheila inquired about being a Sexual Assault Response Network (SARN) advocate, she demonstrated not only dedication and passion but a true willingness to help survivors. Her first month on call she clocked over 300

hours of on call time served for HelpLine's SARN Program. As Sheila continued as a volunteer she was willing to drop things at a moment's notice to serve survivors whether or not she was on the schedule.

She is willing to be anywhere, anytime to serve survivors and serves as an advocate for 4 counties; Delaware, Morrow, Crawford and Wyandot. She went over her scheduled hours one month to help out with our Annual Survivor Retreat. In the first 7 months as a SARN advocate, Sheila had over 898 hours scheduled and she made numerous offers to help so staff could attend training events and retreats. Sheila attended the Sexual Assault Awareness Month training on sex offender perpetrators to get more knowledge to help her as a volunteer. Sheila has already proven to be an invaluable part of our volunteer corps. Without her and the volunteers we would be unable to serve the number of survivors we serve every year. Unfortunately, Sheila couldn't be here tonight to celebrate with us. She is thankful to be given this honor and wanted to have me express her gratitude.

Katherine Gharrity Community Service Award:

Turning Point began over 30 years ago, and their services have helped thousands of women, men, and families over those years find safety, hope, and restored lives in the six counties they serve. They have an outstanding reputation and have consistently risen to meet emerging needs of survivors and their families. We thank them for their dedication to Domestic Violence victims, their families, and their commitment to ending Domestic Violence in our communities.





Delaware County

www.helplinedelmor.org

11 N. Franklin Street, Delaware, Ohio 43015

Hotline: 740.369.3316

211/I&R: 211

Business Line: 740.363.1835

Morrow County

www.helplinedelmor.org

950 Meadow Drive, Suite B, Mt. Gilead, Ohio 43338

Hotline: 419.947.2520

211/I&R: 211

Business Line: 419.946.1350

Toll Free: 1.800.684.2324

Crawford/Wyandot SARN Services

www.helplinedelmor.org

97 Houpt Drive Suite W

Upper Sandusky, Ohio 43351

24/7 Help: 419.947.2520

Deaf or Hard of Hearing: 711 or 1.800.750.0750

Language Services Available

Connections Volunteer Center

www.connectionsvolunteercenter.org

39 W. Winter Street, Delaware, Ohio 43015

Business Line: 740.363.5000

HelpLine is an Equal Opportunity Employer/Provider

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