



# the look of empowerment





**Susan Hanson**  
*Executive Director*

## Dear Friends of HelpLine,

A single father with children struggles to pay his utility bills and mortgage payment. He schedules an appointment with a financial counselor and gets assistance to keep his electricity on and monthly mortgage paid. A grieving mother loses her child to suicide. She attends the Survivors of Support group and learns to deal with her grief in healthy, healing ways. A survivor of sexual assault seeks crisis intervention, medical support and counseling. She calls the Sexual Assault Response Network and gets connected with an advocate and trauma informed therapeutic counseling. A retired school teacher seeks volunteer opportunities. He contacts Connections to talk with the Senior Leadership Coordinator about senior opportunities.

Each and every day, people call or walk through the doors of HelpLine for many different reasons and under various circumstances. Whatever the reason, people come to us because they believe that the answer to their problem or situation begins at a place where solutions can be found... a place where empowerment lives.

Empowerment at HelpLine starts with a vision of cultivating safe, self-sufficient communities. We see families being able to meet their basic needs each day. We see schools full of safe children who flourish and excel academically. We see adults who aggressively protect the value and lives of children. We see seniors as stewards of wisdom giving back to the community in meaningful ways. We see individuals pulled in from the margins of life and restored back to confidence and hope.

In essence, empowerment is about self-actualization amidst crisis. It's the ability to fortify one's life through choice. Mohandas Gandhi reminds us that we must be the change we want to see in the world. And, our vision is to be the place where empowerment lives, creating a community that looks and feels empowered.

Sincerely,



**Keith Boger**  
*Chairman*  
*Board of Directors*

## Dear Friends of HelpLine,

It is time once again to look back on our accomplishments for this past year as well as look to the future and where HelpLine needs to be going. As an organization, we continue to be deeply committed to empowering our communities through knowledge, support and resources.

The year 2007 was a year of continued progress in reaching the goals defined by our strategic plan. We successfully hired an outreach coordinator who is helping us to more clearly define who are and how to more effectively get that message out to our community. We have reviewed all of our current programs to make sure they fit our "mission" and to ensure we are maximizing our time and efforts. As a result, we are implementing a new program called Stewards of Children, a program that trains adults in our community to help prevent child abuse and neglect. As an organization, we continue to research different ways to approach our current Delaware facility challenges, which is limited by space and technological capabilities. To help us look at ways to approach our facility challenges specifically at our Delaware office, we need your input as key community stakeholders. If you are willing to be involved in this process, by providing feedback, participating in our planning committees, or be involved in some other way, please contact either of the HelpLine offices.

Many thanks to the community volunteers who have been helping us with that process. Yet, it is the generous financial support and dedication from our funding partners that make it possible for us to continue to serve the needs of our communities; including the DMMHR SB, the United Way, the Council for Older Adults, our faithful donors and others within our community. Without their investment, we could not provide the wide range of valuable services we do for our communities.

On behalf of the Board of Directors, I would like to extend a heartfelt thank you to all of you who contributed to another successful year of service to our communities.

Sincerely,



Support group and crisis services at Helpline can help you  
heal through the pain and live through the memories.





Stand Up Leadership is a for teens, by teens initiative that helps us take care of our communities through volunteerism and advocacy.





## Core Programs and Services

### 2-1-1/ I & R

The Information and Referral network at HelpLine connects people to the right information at the right time. As the need for accurate information on health and human services continues to increase, HelpLine is on the cusp of ensuring that access to comprehensive information is readily available to callers. As a result, the HelpLine database has expanded to include nearly 1,000 programs and more than 650 agencies. With the increased use of the 2-1-1 service, the universal access number to community services and information, HelpLine made more than 19,000 referrals to community, government and human services during this past year.

Within the context of an information stratified society, connecting people to resources and information is more critical than ever before. Through the database we are able to provide our callers with agency profile information including contacts, program criteria, documents required and waiting list information. Whether a caller's needs information about volunteer opportunities, child care option, city or county information, our information and referral line through 2-1-1 is available 24 hours a day.

### 24-Hour Crisis Hotline

HelpLine plays a central role in the community as the first point of contact for individuals and families in crisis. As the price for fuel and other retail goods continue to rise, many rely on HelpLine for assistance during financial hardship. We have seen a continual increase in our walk-in service, assisting more than 1800 households to prevent utility shut offs, eviction or mortgage foreclosure. During this past fiscal year, we responded to 12,559 calls on the 24-hour crisis hotline. Of the calls received to the hotline:

- 5,625 assisted with emergency financial assistance
- 2,599 addressed psychiatric, mental health or substance abuse related issues
- 825 helped with housing issues
- 414 fulfilled food request
- 814 supported victims of crime with 440 related to sexual assault and 166 to domestic violence

Due in large part to extensive training and stability of the hotline specialist, consumer satisfaction was on average over 90%. With the increased marketing and accessibility of the 2-1-1 service and 24-hour hotline we continue to endeavor toward our goal of stabilizing and reducing the stress of a crisis situation. Whether overwhelmed by inadequate money for basic needs or providing suicide intervention, the hotline service at HelpLine provides assistance to persons 24 hours a day, 7 days a week.



2-1-1 is an easy to remember number to call for help and information on health and human services.





## Core Programs and Services

### Prevention, Training and Education

HelpLine offers a wide variety of progressive prevention programs and services throughout the Delaware and Morrow County communities. With the hiring of two new staff, a prevention coordinator and volunteer coordinator, the scope of our program offerings and services have greatly increased. We have been able to facilitate the first-ever girls and boys empowerment groups within Delaware City Schools. During this fiscal year, 42 upper elementary girls spent one hour each week building self esteem and confidence, while creating healthy concepts of women and relationships. Over 97% of the girls group participants indicated a that the group was helpful and that the facilitator was positive.

We have also continued to promote Suicide Prevention Gatekeepers training, equipping community members with the ability to intervene those who may be suicidal. In this past fiscal year we have trained 925 middle and high school students during a 2-session depression awareness and suicide prevention program. More than 72 adults participated in suicide prevention training, reporting 100% satisfaction with their new knowledge of community resources available for suicide prevention and better understand of how to manage a suicidal crisis.

There was also a steady increase in our sexual violence prevention training as 1554 middle and high school students participated in a 2-session workshop in 10 schools throughout Delaware and Morrow Counties. Coupled with student training, more than 56 adults participated prevention programs on issues including cyber predators and safety, gender expectations and self defense. Expansion of our position as the leading area authority on prevention programming was the context of our hosting the Ohio Sexual Violence Prevention Network support meeting. Nearly 25 prevention educator from across the state attended to discuss 'Integrating Consent and Coercion in Sexual Violence Prevention Programs.'

More firsts continued to define HelpLine prevention programming during this fiscal year including the enhancement of the Teen Advisory Board (TAB). With a continued commitment to grow and develop outreach efforts for HelpLine teen volunteers, the TAB group merged with the Delaware General Health District stand activities to form the Stand Up Leadership Team. Since the formation, two service projects were implemented— outreach at Battle of the Bands and the Clean Up Butts activity in downtown Delaware. Stand Up Leadership teens also provided critical testimony at the Ohio Department of Education Sate Schools Health Students Summit.

HelpLine has maintained the success of the Sexual Assault Response Network program, offering crisis intervention and other critical services to victims of sexual assault. At the start of the fiscal year, HelpLine served 65 survivors of sexual violence through hospital advocacy services and in-person crisis support services including crisis counseling, support groups and our survivor-led retreat. HelpLine served another 89 survivors through our hotline counseling and in person information & referral services. By the end of the fiscal year, HelpLine served 29 survivors through in-person crisis counseling services and 139 through hotline counseling and in-person information & referral. Nine additional survivors have been served through retreat and support group programming. Additionally, therapy for sexual assault survivors is a new service HelpLine began providing within this fiscal year serving an unmet need in our community.



Cultivating strong, healthy minds is what the girls empowerment group means for students at Shultz Elementary.





Prevention training equips professionals with ways to enhance their skills to perform their job more effectively.





Outreach is actively pursuing opportunities to engage with the people in the communities we serve.





## Core Programs and Services

### Connections

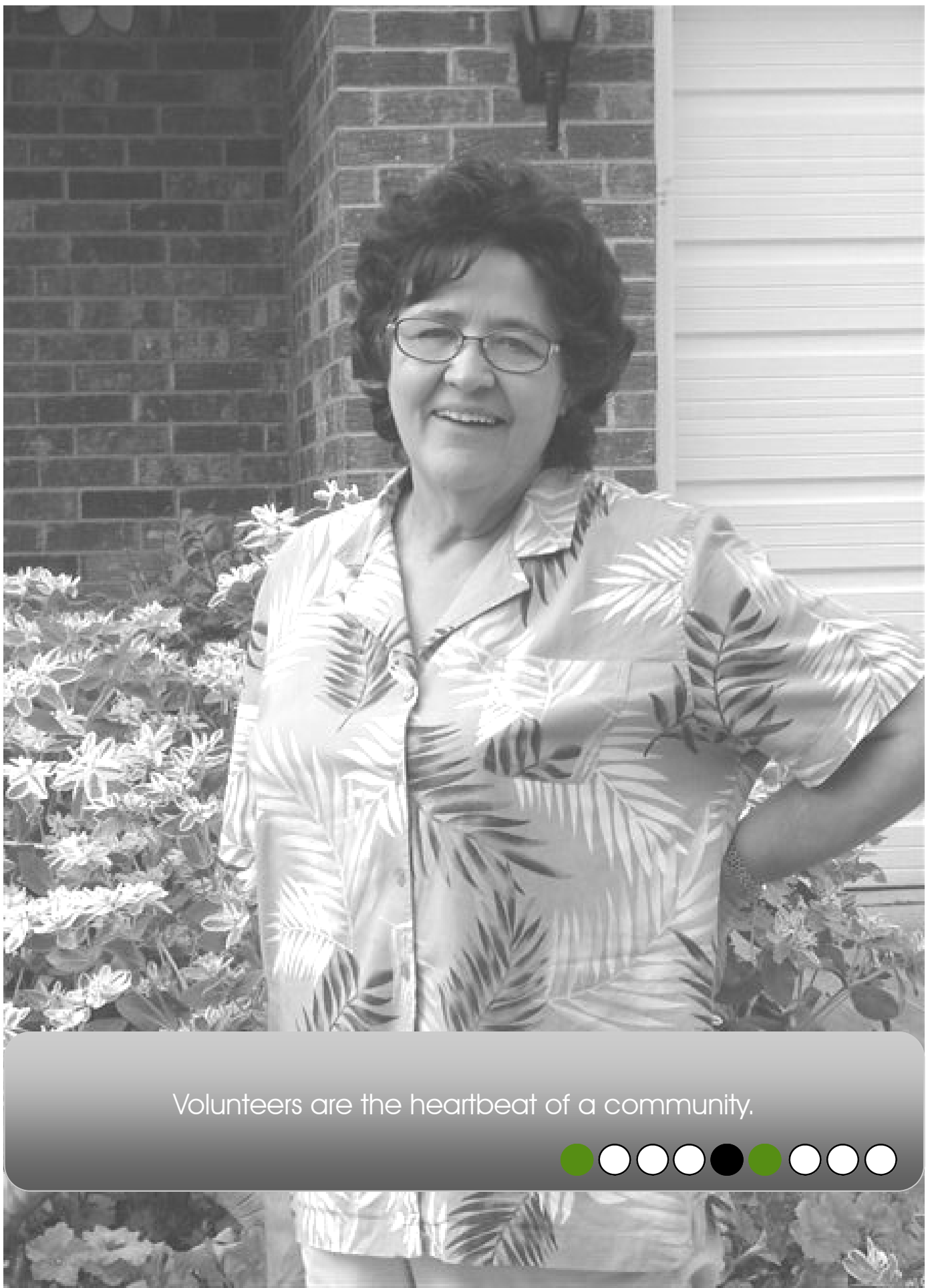
Connections is the central clearinghouse for volunteering in Delaware County, helping families, older adults and youth find meaningful volunteer projects throughout the Delaware community. In 2006, Connections matched more than 400 volunteers to 201 different volunteer opportunities. Through an aggressive marketing and outreach campaign, more than 220 new volunteers were welcomed into the field of volunteerism. In the past year, partnerships has included 76 different community nonprofit agencies and programs, with 68% of them providing services to seniors in Delaware County.

Strengthening the visibility of the organization is a continual goal and in this past fiscal year the Connections staff presented over 40 presentations and erected nearly 23 displays at community events. Connections community training program provided more 12 workshops to more than 244 participants, of which 79 scholarships were awarded. Realizing that volunteer-utilizing organizations need access to accurate screening and background checks, Connections administered 559 fingerprint checks through the Background Check Identification and Investigation program.

The significance of community service has been an invaluable element for the senior community. Out of a total of 7800 individuals impacted through service, more than 4200 were seniors. In sum, Connections volunteers engaged in more than 23,300 hours of community service this year.

Connections continued to seek collaborative opportunities with nonprofit and corporate partners. We recruited more than 109 volunteers from 18 companies and organizations participating in 12 major projects for United Way's community care day. The Delaware Area Chamber of Commerce utilized Connections recruitment expertise to secure 35 volunteers at 8 work sites during their Community Service Day. Over 36 literacy volunteers became tutors for the Literacy Coalition during two recruitment workshops sponsored by Connections.

Connections volunteers serve in many ways and in various capacities. Whether it's a one-time community event such as Make a Difference Day Ohio and a park clean up, or an ongoing project with a senior center or nonprofit organization – it's our mission to bring people together to meet the needs of community programs and through volunteers become a catalyst for social change.



Volunteers are the heartbeat of a community.





## Core Programs and Services

### Family Education and Support Services

Providing education and support services to families caring for family members with a newly diagnosed mental illness and mentally ill parents of young children is the goal the newly formed Family Education and Support Services (FESS) program. The program offers mental illness-specific education on topics including depression, bi-polar, personality, eating and childhood disorders. Because developing wellness is equally important for families who support members with mental illness as it is for mentally ill parents who nurture and care for their children, we provide general information on parenting techniques and strategies.

During this fiscal year, the Family and Support Services program introduced 3 new support groups throughout the Delaware and Morrow County communities on:

- Depression and Bipolar Disorder
- Parents and Caregivers
- Family and Consumers with Mental Illness

On average, nearly 10 people attended the weekly groups offered at the Andrews House in Delaware and No Limits Outreach Center in Edison.

The FESS program also features a referral component, where a family's needs are assessed then linked to an appropriate support and/or parental education group. In its first few months, 7 referrals were made to area agencies. As momentum and marketing increased, the program received more than 14 referrals from local social service and mental health agencies to FESS support groups. Outreach efforts continued to increase as more than 11 community presentations were delivered to over 130 community members.

At HelpLine, we believe that education and support are critical steps toward empowering families and creating public awareness of people with mental disorders. And, it's through the Family Education and Support Services program that practical options and solutions begin.



Strong communities need strong support outlets  
within the community.





## Ullom Community Service Award Recipient

### Rebecca Tyne

"It is never too late to have a happy childhood," said Rebecca Tyne. Surviving an abusive childhood, Rebecca has committed her life to helping children obtain the joy, innocence and safety she lost during her childhood. Rebecca grew up in a small community where 'everyone knew everyone. It was this dynamic that made it hard for Rebecca to talk to anyone about her abuse when she was a child. Healed from her turbulent past, Rebecca is committed to child advocacy. She served as a volunteer with the Court Appointed Special Advocate (CASA) program under the direction of the Juvenile



Court. However, after serving for three years with the CASA program, Rebecca realized that her heart was in doing prevention work with children. Responding to an HelpLine advertisement, Rebecca became trained in the Child Assault Prevention (CAP) program, a prevention program offered through HelpLine to Delaware area students in grades 1st through 3rd. As a CAP facilitator, she and two other adult volunteers would go into elementary school classrooms to teach children how to find personal empowerment and learn why it is imperative to speak to a trusted adult if they do not feel "safe, strong, and free".

Alongside her volunteering with HelpLine, Rebecca implemented the Kids On The Block (KOTB) program under the direction of the League Against Child Abuse and eventually Columbus Children's Hospital. The KOTB program celebrated 30 years in 2007 and has been educating children on disability, health, abuse and other social issues. Through a generous grant made by the Barbara and Bill Bonner Family Foundation, Rebecca is reinvigorating her love of the KOTB puppets and will be in the Delaware County elementary schools with her troupe of volunteers empowering children through puppetry.

An avid scuba diver, Rebecca has three daughters, six grandchildren and recently welcomed a great-grandson to her family.



#### About the Ullom Award

The Ullom Community Service Award is given annually to an individual or organization in the community which has extended outstanding support in helping HelpLine meet the needs of citizens in Delaware and Morrow Counties.



## FY2007 Financial Report

### General Operating Fund

Balance of 6/30/06.....\$133,155

#### Source of Funds

DMMHR SB.....	\$625,119
United Way.....	\$138,693
Council for Older Adults.....	\$48,812
Contributions/Fundraising.....	\$13,875
Connections .....	\$44,820
ODH Rape Prevention Grant.....	\$63,335
Ohio Children's Trust Fund.....	\$14,830
Ohio Housing Trust Fund.....	\$28,000
VOCASVAA.....	\$68,280
OCJS Grant.....	\$26,909
Family Violence Grant.....	\$33,327
Verizon Foundation Grant.....	\$10,000
Interest.....	\$8,331
Sales/After Hours Contracts.....	\$2,218
Other Income.....	\$16,017
Carryover.....	\$17,190

Total Source of Funds.....\$1,159,756

\$1,292,911

#### Disbursements

Salaries.....	\$665,176
Fringes.....	\$155,199
Supplies.....	\$6,293
Operating Expenses.....	\$52,998
Travel and Meetings.....	\$14,657
Insurance.....	\$10,677
Building.....	\$29,431
Telephone.....	\$38,484
Equipment.....	\$26,896
Grants.....	\$75,123
Miscellaneous.....	\$18,754

Total Disbursements.....\$1,093,688

Cash Balance as of 6/30/07.....\$199,223

\$1,292,911

### Emergency Financial Assistance Fund

Balance as of 6/30/06.....\$14,034

#### Receipts

Contributions.....	\$1,748
FEMA Morrow County.....	\$11,407
St. Mary's.....	\$7,500
St. Mark's.....	\$650
First Baptist.....	\$550
United Way Delaware.....	\$4,000
St. Joan of Arc.....	\$902
First Presbyterian.....	\$5,916
Ohio Housing Trust Fund.....	\$132,840
Andy Anderson Fund.....	\$485
General Victim's Fund.....	\$707
Other.....	\$235

Total Receipts.....\$166,940

\$180,974

#### Disbursements

Food.....	\$2,552
Gasoline.....	\$852
Utilities.....	\$68,951
Prescriptions.....	\$1,698
Transportation.....	\$291
General Victims Fund.....	\$33
Housing.....	\$104,499
Other.....	\$580

Total Disbursements.....\$179,455

Balance as of 6/30/07.....\$1,519

\$180,974

*\*The emergency financial assistance fund provides direct assistance through a voucher system with rent and utilities as well as emergency help with food, prescriptions, and lodging after hours when other agencies are closed. These funds are accounted for separately since they are pass through.*



## Board of Directors



### **Keith Boger, Chair**

An attorney with Clark & Boger Attorneys At Law in Delaware, Keith has served as the Treasurer for the Liberty Community Center and board member for the Delaware County Cultural Arts Center. Keith has been involved with United Way, Parks and Recreation and Delaware City Schools. Keith and his wife, Blythe, have two children who are students at The Ohio State University.

---



### **Frances Turner, Vice Chair**

Francis is a retired nurse and has served as Presidents of the Hospice of Morrow County and American Cancer Society. She has received multiple awards for her community service and volunteer work. As the Vice Chairwoman of the HelpLine Board, Francis has been a long-time resident of Morrow County.

---



### **Marsha Tilden, Secretary**

Marsha is a Nurse Practitioner and serves as the Director of Student Health Services at Ohio Wesleyan University. Marsha serves on the HelpLine Board because she wants to be more active in the community and believes that HelpLine is a wonderful organization. Marsha has been married to her husband for 25 years and has three children.

---



### **Betsy Lloyd, Treasurer\***

Recently retired from the Delaware County Bank, Betsy is an ardent volunteer serving on the Women's Columbus Race for the Cure committee and fundraising for the Ohio Foundation of Independent Colleges and the National Federation for the Blind. A resident of Worthington, she is planning to move to the Southwest.

*\*retiring Board member*

---



### **Jennifer Trainer**

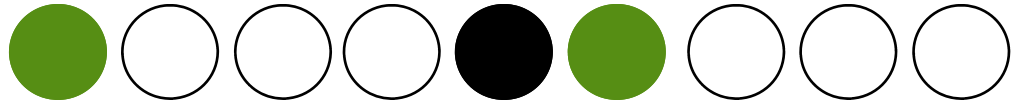
Jennifer is the Environmental Health Director for the Morrow County Health Department. In addition to the HelpLine Board, she serves on the Trinity United Methodist Church Parish Committee. She has done missionary work locally and abroad. Jennifer and her husband Jeff live in Mt. Gilead.

---



### **Erin Dezell**

A student at OWU, Erin majors in psychology and anticipates her graduation in 2009. She has served as a volunteer for the HelpLine Child Assault Prevention program and is a member of the House of Peace and Justice and serves as a junior representative on the Psychology Student Board. Erin's goal as a HelpLine Board member is to facilitate a stronger alliance between HelpLine and Ohio Wesleyan University.



### Susan Wright

Susan is a supervisory writer/editor for the U.S. Forest Service Laboratory in Delaware. A former member of the Delaware Morrow Mental Health Recovery Services Board, she has also been active in past Delaware City Schools levy campaigns. Susan is a 30-year resident of Delaware, holds Bachelor's and Master's degrees from The Ohio State University and has worked as a journalist and communications specialist. She and her husband Jim have three children.



---

### Sara Stuntz

Sara works as a graphic designer at Ohio Wesleyan University and volunteers at the Asbury Methodist Church, Delaware Jobs and Family Services and Delaware City Schools. She and her husband became foster parents 2 ½ years ago and this experience has heightened her awareness of the need for organizations like HelpLine.



---

### Don Lockwood

A resident of Edison, Don serves as Pastor of the Edison United Methodist Church. He has also served as the past Board President for the United Way of Morrow County Board, Red Cross of Delaware County and was a former Chaplain for Grady Memorial Hospital. A former golf coach for Ohio Wesleyan University and chairman of the Health and Physical Education Department at Hayes H.S., Don was recently elected into the Delaware Hayes Athletic Hall of Fame.



---

### Jessica Hall

A Delaware native, Jessica is the owner and CEO of her own cleaning business. In addition to being a HelpLine Board member, Jessica facilitates the HelpLine Survivors of Suicide (SOS) Support Group. In her spare time, Jessica enjoys spending time with her two sons Wyatt and Jarrett, scrap booking and talking with her sister.



---

### Chad Snyder\*

Originally from Mt. Gilead, Chad is a manager with his family's funeral home business, Snyder Funeral Homes, Inc. in Mt. Gilead and Marion. He recently, became engaged to Rachel Clinger and enjoys basketball and golf.

*\*retiring Board member*



---

### Teresa Robinson

Teresa lives and works in Delaware County where she has been a volunteer for the American Diabetes Association and the Leukemia and Lymphoma Society. She enjoys organizing events and has experience in marketing and business administration.





## HelpLine Staff & Recognition

### **Leslie Baldwin, BA**

Fiscal Manager  
7 years

### **Carol Lawrence, CIRS**

Hotline Specialist  
7 years

### **Ruth Reeve, MSW, LISW**

SARN Coordinator  
2 years

### **Crystal Breighner, BS**

Hotline Specialist  
1 year

### **Lucinda Long**

Connection Program Assistant  
6 years

### **Jim Rundle, MSW, LISW**

Clinical Director  
7 years

### **Chris Campo**

Hotline Specialist  
<1 year

### **Aimee McCann, MSW, LISW**

Family Education and Support  
Coordinator  
4 years

### **Elisabeth Quilter, BA, CIRS**

Hotline Specialist  
7 years

### **Connie Carter, BA, LSW**

Receptionist  
3 years

### **Pat Miley, MA**

Connections Program Director  
5 years

### **Victoria Abbott-Swatloski**

Volunteer Coordinator  
<1 year

### **Pamela Cooper, CIRS**

Victim Resource/Database Specialist  
3 years

### **Gloria Minor**

Bookkeeper/Receptionist  
9 years

### **Kathleen Vance, BS, CIRS**

Hotline Coordinator  
11 years

### **Mary Damico, BS, CIRS**

I & R/2-1-1 Director  
14 years

### **Julianna Nemeth, MA**

Prevention Director  
2 years

### **Wilfred Verhoff**

Hotline Specialist  
<1 year

### **Michelle Foust, CIRS**

Hotline/EFA Specialist  
6 years

### **Linda Owings, CIRS**

Hotline Specialist  
7 years

### **Tamika Vinson, BA**

Outreach Coordinator  
<1 year

### **Susan Hanson, MSW, LISW**

Executive Director  
12 years

### **Okpara Okafor-Newsum, M. ED**

Prevention Educator  
<1 year

### **Margie West**

Connections Senior Leadership  
Coordinator  
<1 year

### **Janet Haycox**

Administrative Assistant  
5 years

### **Suzanne Pingry, BS**

Connections Program Manager  
8 years

### **Stephanie Hummel**

Hotline Specialist  
8 years

### **Penny Pyle**

Hotline Specialist  
<1 year

*CIRS - Certified Information and  
Referral Specialist*

### **Corina Klies, BA**

Prevention Educator  
1 year



## 2007 HelpLine Volunteers

### Hotline

Ed Hoar  
Tom King  
Loa Ransom  
Penny Pyle  
Tracy Williams

### Survivors of Suicide

Nancy Geer  
Jessica Hall

### Connections Community Trainers

Amy Brown  
Marlene Cassini  
Eric Griffin  
Bill Hegarty  
Jennifer Villanueva-Henkel  
Barbara Herbst  
Debby Merritt  
Pat Miley  
Tonia Moultry  
Sue Packard  
Suzanne Pingry  
Kathy Tatterson  
Tammy Tingle  
Brenda Wadsworth  
Tracy Whited

### Child Assault Prevention

Tim Chesser  
Scott Lewis  
Nancy Merhar  
Lacey Moore  
Rebecca Tyne

### Stand Up Leadership Team

Brittany Bice

### Sexual Assault Response Network

Shannon Figley  
Shelly Foust  
Shari Furay  
Shilo Gall  
Laura Harris  
Lynne Liebrand  
Loa Ransom  
John Reiter  
Jennifer Storm  
Victoria Abbott-Swatloski

### Community Care Day

Bruce Wylie (Emerson Network Power)  
Diana Allen (American Showa)  
LoAnn Burt (American Showa)  
Brandon Lamping (American Showa)



## FY2007 Contributors

4 Imprint  
AEP Ohio\*  
Alum Creek Friends Church  
Big Walnut Friends Who Share, Sunbury  
Jeffrey & Barbara Benton  
Patricia & Edward Belch  
Keith & Blythe Boger  
Andrew & Audry Carter  
Central Cosmetology Club  
Tom and Patricia Conrad  
Ro Anne Davis  
Delaware Cab  
Delaware Christian Church  
Delaware Ministerial Association  
Marianne Derr  
Nicolas & Michelle Vucinish De Santis  
Mark E. Drum  
Patricia Ebbatson  
Ida Farahay  
Robert & Carol Fechter  
Richard Fireston  
First Baptist Church, Delaware  
First Presbyterian Church, Delaware  
Anne Fry  
Dr. & Mrs. Robert Gaffey  
Katherine Gharrity  
Gleaner Life Insurance Society  
Grace United Methodist Church, Delaware  
Gethsemane Baptist Church, Morrow Co.  
Sue Hanson  
Steve Hanson  
Alex & Elinor Heingartner  
Judith Held  
Helping Hand Fund, Morrow Co,  
Beth Hennen  
The Hon. Robert & Sharon Hickson  
Jack & Mary Hilborn  
Hilborn Insurance\*  
Hiram Lodge  
Irene & Walter Johnson  
Nancy Kennedy  
Tim & Laura Kynion  
Betsy Lloyd  
Dr. Lyman Leathers  
Thomas & Shelly Loudon  
Dr. Corinne Lyman  
Fred & Joan Manter  
Stephen & Deborah Martin  
MidOhio Printing  
Robert & Bette Meyer

George & Rozella Miller  
Thomas Mitchell  
Morrow County Ministerial Association  
National City Bank  
Julianna & Aaron Nemeth  
Michael Newcomb  
Ohio Wesleyan University\*  
Old Stone Presbyterian Church, Delaware  
Powell UMC  
Sarah DelPropost  
Loa Ransom  
Bob & Nancy Rietz  
Kay & Bill Rietz  
Re/Max Affiliates  
David & Donna Russell  
St. Joan of Arc/St. Vincent DePaul Society  
St. Mark's Evangelical Lutheran Church  
St. Mary's/St. Vincent DePaul Society  
St. Peters Episcopal  
Seventh Day Adventist church  
Emily & Robert Shaffer  
Dixie Shinaberry  
Eleanor Smith  
Robert & Nancy Singer  
Chad Snyder  
Sara Stuntz  
John & Verna Tetz  
John & Arlyss Tombarge  
Jennifer Trainer  
Joanne Trainer  
Marsha Tilden  
Frances Turner  
Trinity United Methodist Women  
Valleyview Friends Women  
Dr. Randall & Mary Lou Waldron  
Larry & Diane Westbrook  
Williams Street UMC, Delaware  
Elizabeth Wolf  
Susan Wright  
Ralph & Nancy Young  
Melodee and Richard Younts  
Zion United Church of Christ, Delaware

\*Special thanks to the following for their sponsorship of the FY 2007 HelpLine Annual Meeting:

AEP Ohio  
Ohio Wesleyan University  
Hilborn Insurance



### **About HelpLine**

Founded in 1970, HelpLine of Delaware and Morrow Counties, Inc. is private, nonprofit organization that provides a 24-hour crisis hotline, prevention education and training, information and referral, and volunteer network. Committed to empowering people through knowledge and resources, HelpLine facilitates the recovery and stability of the emotional, financial and information needs of the Delaware and Morrow County communities.

HelpLine is a provider agency of the Delaware-Morrow Mental Health & Recovery Services Board and a member of the United Ways of Delaware & Morrow Counties. Certified by the Ohio Department of Mental Health, HelpLine is partially funded by the Council of Older Adults. HelpLine is also accredited by the Ohio Attorney General's Office, Ohio Department of Development, Office of Criminal Justice Services, Ohio Department of Health, Suicide Prevention Alliance and Alliance of Information and Referral Systems.

### **Our Mission**

To address the emotional, financial, and information needs of the community.

### **Our Core Values**

#### **Service to Community**

We are committed to serving our community.

#### **Caring and Respect**

We believe in the value, dignity and diversity of all people.

#### **Excellence**

We are committed to the highest standards of quality, integrity and the ethics of confidentiality, fairness and a non-judgmental approach.

#### **Education**

We are committed to educating our community.

#### **Volunteerism**

We are committed to linking and referring volunteers in our community.

Special thanks to the following sponsor of the Annual Report:





**Delaware County Office**

11 N. Franklin Street  
Delaware, Ohio 43015  
Hotline: 211 or 740.369.3316  
Business Line: 740.363.1835

**Morrow County Office**

950 Meadow Drive, Suite B  
Mt. Gilead, Ohio 43338  
Hotline: 211 or 419.947.2520  
Business Line: 419.946.1350

Toll Free: 1.800.684.2324  
Hearing Impaired: 711 or 1.800.750.0750

[www.helplinedelmor.org](http://www.helplinedelmor.org)

**Empowering People Through Knowledge, Resources and Support.**