

Crisis Engagement Coordinator – Full time

HelpLine is seeking a licensed professional to provide mental health and/or alcohol and other drug assessment, crisis intervention and engagement services to a diverse population of clients in a supportive environment. This position will provide appropriate referrals to care and linkage services for consumers requiring on-going treatment, in addition to working to engage consumers who have not yet chosen to pursue services. The position functions as a member of a multidisciplinary team.

This position reports to the Hotline/I&R Director.

REQUIREMENTS

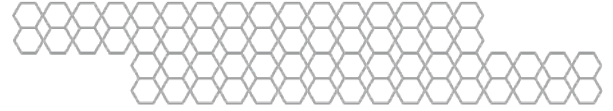
- + Bachelor's in social work, psychology and background in mental health/recovery services and/or crisis/I&R hotline experience
- + LSW/LPC or above professional licensure
- + Demonstrated experience in mental health/recovery services and/or crisis intervention experience
- + Ability to work independently, including the ability to set priorities and focus on critical tasks
- + Ability to type a minimum of 30 words per minute
- + Ability to work effectively with others.
- + Successful completion of Hotline Training Program
- + Ability to communicate well both verbally and in writing

PREFERRED

- + Master's degree in social work or related field
- + Demonstrated excellence in crisis intervention

WHY WORK FOR HelpLine?

- + Full time with competitive salary and benefits
- + Stable funding in an organization with close to 50 years serving the community



- + Opportunity for mentoring and LISW-S supervision
- + HelpLine values diversity, inclusion and strives for a healthy work/life balance
- + Mileage benefit for all work-related travel
- + Competitive benefits package including health, vision, dental, long term disability
- + Simple IRA Retirement automatic 2% from agency annually, no employee match required

HOW TO APPLY

At HelpLine, we ask that you submit a cover letter along with your resume. It truly is not just a useless exercise for us – we believe your resume only tells part of the story. It cannot reflect the depth of your knowledge, experience, passion, and values. We want to know what you feel you can bring to this position, why you are in this field, and what is important to you. Please submit the cover letter and resume to Jodi Peterson at jpeterson@helplinedelmor.org and Tina Purvis at tpurvis@helplinedelmor.org. HelpLine is an Equal Opportunity Employer/Provider.

ABOUT HelpLine

Founded in 1970, HelpLine of Delaware and Morrow Counties, Inc. (HelpLine) is the local, toll-free crisis support and information and referral hotline and texting service, rape crisis center, in addition to other services. Committed to empowering people through knowledge and resources across the North Central region of Ohio including communities in Delaware, Morrow, Crawford, Wyandot, Shelby, Union and Logan Counties. A growing and innovative non-profit, HelpLine is a bridge, connecting those in need to the resources, services and advocacy they seek.

HelpLine is a contract provider of the Delaware-Morrow Mental Health and Recovery Services Board and partially funded by SourcePoint, the Ohio Attorney General's Crime Victims' office, Office of Criminal Justice Services, Ohio Department of Health & local grants & donations. A United Way Agency, HelpLine is accredited by the American Association of Suicidology, National Alliance of Information & Referral Systems and certified by the Ohio Department of Mental Health and Addiction Services.