

**HelpLine of Delaware and Morrow Counties, Inc.**  
**Resource Inclusion Policy**

**The Resource Directory is intended as a compilation of organizations and individuals available to assist Delaware and Morrow County residents. It is updated annually.**

**HelpLine is a contract agency of the Delaware-Morrow Mental health & Recovery Services Board and is a member of the Delaware and Morrow Counties United Ways.**

**Inclusion Criteria**

1. Organizations that are non-profit or governmental which provide social, educational, health, or human service.
2. Service clubs/civic groups offering a service to the Delaware and/or Morrow communities at large, not restricting it to their own members.
3. Organizations that are not eligible as non-profit status but provide a health-related service such as hospital, home health care and nursing facilities that accept Medicaid and/or Medicare or have a sliding fee scale to zero.
4. Self-help support groups that have not obtained a non-profit status but have an identified contact point.
5. Commercial or for-profit organizations offering a service not available in the non-profit sector, or those who offer a service not adequately provided by the non-profit or governmental sectors; or those who offer programs/services either free or based on a sliding fee scale. (Consideration for inclusion may be based on geographical locations, special target population served or accessible hours.) All organizations considered for inclusion under these criteria must be certified or licensed by the appropriate level(s) of government where provisions for such certification or licensing exist or are monitored by or under the auspice of a larger governed organization.

All resources must meet at least one of the above criteria. All resources must meet criterion number 6.

6. Organizations/groups that have provided a service for at least 6 months.

HelpLine reserves the privilege of final determination of the appropriateness of an organization/group for the HelpLine information database.

HelpLine of Delaware & Morrow Counties, Inc. does not make any representation to the quality or appropriateness of any of the services available through the organizations or individuals listed here, nor does inclusion in the database imply endorsement.