

Become a Volunteer

Our volunteers are all individuals who have made a commitment to share their time and talents helping improve the daily lives of children and families in need of assistance. They include:

- Professionals
- Students
- Older Adults and Retirees
- Corporate Groups

If you are interested in becoming a volunteer call HelpLine at 740.363.3316 in Delaware County or 419.947.2520 in Morrow County.

Donate to HelpLine

Help us help others.

Please consider making a tax-deductible donation by cash, check or money order payable to HelpLine of Delaware and Morrow Counties, Inc., to help us continue in assisting individuals and families toward safety, security and self-sufficiency. HelpLine is a tax exempt organization under the 501 (c) 3 Internal Revenue Code.

To learn more about HelpLine, visit us at www.helplinedelmor.org

Also visit us on



HelpLine

Of Delaware and Morrow Counties, Inc.

Family Education & Support Services Program



To receive a referral call HelpLine's 24 hour Information & Support Line, visit the Delaware or Morrow County offices, or contact Amy Hansen at ahansen@helplinedelmor.org.

For More Information

HelpLine dial 211 or 1.800.684.2324 (toll free)
Hearing Impaired dial 711 or 1.800.750.0750
Interpreter Services Available

Delaware County Office:

11 N. Franklin St.
Delaware, Ohio 43015

24 hour free & confidential Information & Support Line:
740.369.3316

Morrow County Office

950 Meadow Drive, Suite B
Mt. Gilead, Ohio 43338

24 hour free & confidential Information & Support Line:
419.947.2520

www.Helplinedelmor.org

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HelpLine is a provider agency of the Delaware-Morrow Mental Health & Recovery Services Board and a member of the United Ways of Delaware & Morrow Counties. Funded by the Ohio Department of Criminal Justice Services, Ohio Department of Health and Ohio Victims of Crime Office. Partially funded by the Council for Older Adults. Accredited by the Suicide Prevention Alliance, Alliance of Information and Referral Systems and the Ohio Department of Mental health.

HelpLine is an Equal Opportunity Employer/Provider.

Education and Support Services for Families



Our Program

The Family Education and Support Services program provides support to parents and guardians who want help with parenting or advocating for their child. The program is individualized to fit families' needs. It is designed to make the most of families' strengths and make use of their existing support system of friends, family, and others important in their lives.

Family Education and Support is typically provided in the home and is flexible to accommodate each family's needs.

The Family Education and Support program is very knowledgeable about resources in the community and will make referrals to other programs when appropriate.

Our Commitment

Confidentiality:

All services are confidential and therefore not shared without your permission. However, HelpLine is a mandated reporter of abuse and neglect and will notify appropriate agencies in the case of a threat to yourself or others.

Voluntary Involvement:

Participation in this program is voluntary.

Community Collaboration:

HelpLine staff are willing and available to work with other community services and partners who are already working with you to ensure continuity of care and services.

Cost:

There are no cost or eligibility requirements. No income information is collected.

Our Mission

To provide education and support to families including practical education and modeling in effective discipline, tackling difficult behaviors, managing frustration, gaining confidence, and improving familial relationships.

Family Education and Support can be helpful if you want help with:

- Practicing effective parenting
- Advocating for a child with special needs
- Accessing community resources or aid programs

Call HelpLine 24 hours a day to speak with a staff member who can assist you with a referral to Family Education and Support Services.

Family Education and Support can help you determine what your child/family needs are. Although our services cannot take the place of mental health counseling, if you are working with a counselor right now or would like to be, we will work cooperatively with that counselor if needed.

Educational topics include:

- Special needs
- Parenting grandchildren/adopted children
- Emotional/behavioral disorders (ADHD, anxiety, bi-polar)
- Healthy communication
- Boundary setting
- Chores/homework
- Blended family issues

Caring and Respect:

We believe in the value, dignity and diversity of all people. We are committed to the highest standards of quality, integrity and the ethics of confidentiality, fairness and a non-judgmental approach.



Call the free, confidential hotline at 211 or 1.800.684.2324